



The Clean Team

Carpet & Upholstery Cleaning

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Thank you for trusting The Clean Team with your carpet, upholstery and hard surface cleaning needs. Here are some suggestions that will help both of us as you prepare for your cleaning:

1. For your pet's peace of mind (and ours!) please put them in a safe, quiet place where our cleaning won't disturb them. For safety sake, be sure to keep an extra close eye on your curious little ones.
2. Please remove any small pieces, such as dining room chairs, magazine racks, floor plants, etc. from the carpeted rooms that are being cleaned.
3. Remove all items from the top of furniture that will have to be temporarily moved from its regular location such as side tables, coffee tables and smaller dressers, etc.
4. Please call to your technicians attention any spots or stains which may require special techniques.
5. China cabinets, entertainment centers, antique and fragile furniture and computer equipment cannot be moved. However, carpet underneath such items can be hand cleaned where sufficient room is available, or we can edge right around the base.
6. Most importantly, if there is anything we can do to make this experience a better one for you, please let us know.
7. During the pre-inspection walk-through with your technician, please advise them of any special instructions to follow when moving your furniture. It is helpful to know about weak legs, loose tops or previous repairs.
8. Please, call attention to any spots or stains which may require special cleaning techniques.

Special After-Care Information:

1. Please leave your plastic "tabs" and "blocks" under your furniture for 48 hours after cleaning.
2. Please use extreme caution when walking from the damp carpet to any hard surface area.

Thank you for working with us. We look forward to serving you.